**Safety Management Systems & its role in Accident Prevention** 

MENASASI Seminar, Jeddah 08 November 2023

Khalid Saud Alhumaidan
Vice President – Compliance, Safety & Sustainability



## Where It Starts?



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## **Safety Defined**

The state in which risks associated with aviation activities, related to, or in direct support of the operation of aircraft, are reduced and controlled to an acceptable level.

## The Evoluation of Safety

- "What happened?"
- "Whose fault is it?"
- Band-aid approach
- Blame culture
- Hindsight view
- Reactive

The Technical Era



Human Factors Era



Organisational and SMS Era



The Total System Approach Era

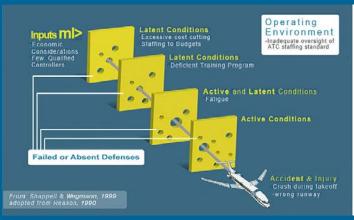


- "How did it happen?"
- "Why did it happen?"
- System approach
- Just culture
- Predictive
- Domain-focused tailored
- Collaborative



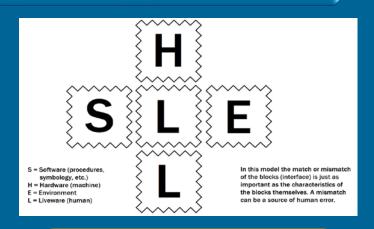
## **Safety Concepts & Accident Causation**

## Accident Causation Model



\*Latent Conditions: Conditions (hazards) present in the system before the accident, made evident by triggering factors.

#### **SHELL Model**



Analyses the interactions of human factors between Software, Hardware, Environment, and Liveware.

## **Safety Enhancement Initiatives**



#### **Intellectual Stimulation**

FAA InfoShare

**Boeing Safety Conference** 

**Boeing MEDA training** 

IATA Safety Conference

GCAA Safety Conferences



#### Collaboration

Stakeholder collaboration

Safety data & Information sharing & exchange

IATA Collaborative Safety Groups

ICAO Safety Management Panel

GCAA Collaborative Safety Team



# Innovation & Continues Improvement

**Empowerment** 

Safety Culture

Up to date training methodologies



### The Enablers



#### **Safety Policy**

Clear

Concise

Displays commitment

Promotes just culture

Periodically reviewed



#### Leadership involvement

Participation in safety related conferences and training

Active presence

Engagement/collaboration with vendors and service providers

Gaining knowledge in the latest innovations

Effective stakeholder relationship management



#### **Training**

Well established training management system

& competency based training programs

Adapts to latest developments, requirements & standards



**Promotion** 

Bulletins, Newsletters

Screen savers (Laptops and PCs)

Safety TVs

Safety roadshows/ open days

Continuous engagement

## **Thank You**

